MEWS

The Hospitality System of the Future!

Mews is an innovative hospitality management cloud-based solution that empowers the modern hotelier to improve performance, maximize revenue, and provide remarkable guest experiences.

It is designed to simplify and automate all operations for us and our guests. From the booking engine to check-out, from front desk to revenue management, every process is easier, faster and more connected. And with the integrated Mews Payments ecosystem, every transaction is secure and seamless.

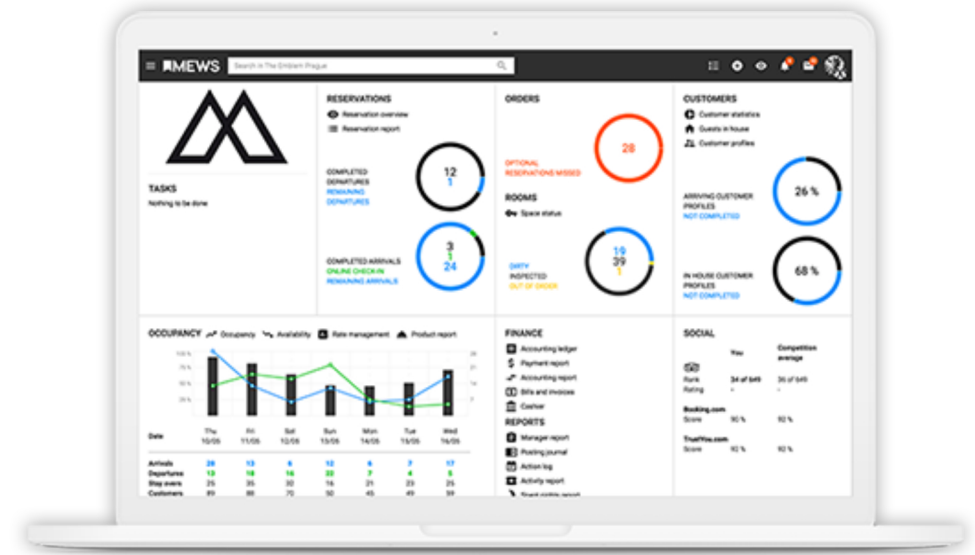What does this mean for us and our customers:

Seamless online booking – all online reservations (Booking.com/Booking button/Expedia/GDS) will go straight into our live system, reducing the need for manual entry.

Secure integrated payments - We will be using Stripe payment gateway, making the 'booking' and 'payment' experience seamless and secure for our customers, and faster and secure for us.

Price management – No more manual pricing sheets, all our rates will be managed directly in Mews and will automatically display for you /and or the customer to select when making a reservation.

Enhanced/personalised customer journey – Customers will receive seamless communications from us when they book, we will remind them of their forthcoming reservation and give them opportunity to upgrade/enhance their stay. They can even check-in online and in the near future access their bedrooms through their phones.

Mews market place – 600+ of the best industry solutions integrate with Mews, giving us access to switch on the latest 'customer, operational and sales' enhancing tools when we need to.

"Mews has completely changed our way to work. We can focus again on the most important thing in our hotel, which is our clients. The system is simple and only gives us what we need".

"One of the things I love about Mews is they are always thinking about the future, always improving and introducing new features. Don't be afraid of the future – move to Mews!"

Ranked #2 PMS - In HotelTechReport 2023